

# Terms of purchase Grönklitts Klätterpark

Responsible for the activity is Grönklittsgruppen AB, Box 133, 794 22 Orsa. Org. No. 556098-7462.

Orsa Grönklitt reserves the right to change or suspend the activity due to weather or conditions that indicate that it is a safety risk to have the park open.

- The customer is obliged to receive information about our safety rules and participation conditions.
- A written confirmation of your booking.
- The park is open regardless of the weather during the season. During thunderstorms and / or very strong winds, it may be necessary to close off all or part of the park due to the weather. Closing takes place until the storm has passed and the park is considered safe again.

## Ordering conditions

Prices are stated including VAT. No card purchases outside Europe are granted. If you are under 18, you must have a parent's approval to climb in the park. Children under the age of 6 must have a guardian with them when climbing in the park. The signed form must be brought to the entrance. Completed order means that you have approved our terms of purchase. When you book for other guests on the same booking number, it is your responsibility that these guests have also read, and approved, our security and participation conditions and that you have permission to provide the information required to complete the booking. Tickets already purchased will not be refunded and are valid for the day and time they are booked.

NOTE! The security review takes about 15 minutes and starts immediately at the appointed time. It is your duty to make sure you are in place well in advance of your visit. Late arrival means that you have to wait until the next security check, we do not replace missed climbing time.

## Terms of delivery

Ticket and receipt are delivered within a few minutes to the selected e-mail address. The ticket must be taken and presented either digitally or in print, upon arrival at the park.

## When closing the park

If the activity is allowed to be interrupted or canceled due to security risk, the booking will be postponed to another time or day. Unless it is possible to postpone the activity, compensation is paid through a value check that can be used for other activities at the facility. This value check is collected on the same day as the activity was to take place in Klätterparken. If the activity has started and lasted more than half the time, no compensation is paid. Otherwise, no other refund is paid!

## Right of withdrawal

Does not apply to tickets. Reimbursement in the event of injury or illness is allowed upon presentation of a medical certificate. Contact [klatterpark@orsagronklitt.se](mailto:klatterpark@orsagronklitt.se) for questions about this.

## Validity

Tickets are only valid for the purchased dates and times. You are obliged to find out age limits, opening hours and follow our safety and participation conditions. It is your responsibility to check your booking confirmation and make sure the date, time and age are correct. See opening hours and current prices at [www.orsagronklitt.se](http://www.orsagronklitt.se).

## Personal information

We value your privacy, therefore we focus on security and how we handle and store your personal information.

The link describes how Grönklittsgruppen AB (publ.) Handles your personal data and what rights you have.

[www.gronklittsgruppen.se/personinformation](http://www.gronklittsgruppen.se/personinformation) Welcome to visit [www.orsagronklitt.se](http://www.orsagronklitt.se) for more information about the climbing park.

**KLÄTTERPARK**  
Orsa Grönklitt